

Secret Cooking Club Terms & Conditions:

1. In these terms & conditions Matchbox means Matchbox Franchising Pty Ltd ABN 23 160 029 862 and includes, where appropriate, Matchbox's employees, agents, contractors & associated companies.
2. Card means the Matchbox Secret Cooking Club Card or Keytag, issued in accordance with these terms & conditions.
3. Cardholder means a person who has applied for, and been issued with, a Secret Cooking Club Card or Keytag.
4. Secret Cooking Club means the member rewards programme run by Matchbox.
5. By applying for & accepting the Card, the applicant agrees to be bound by these terms & conditions and any variations to them; agrees to participate in the Secret Cooking Club and agrees to receive information from Matchbox.
6. To apply for the Card, the applicant must:
 - a. have previously signed up online for the Secret Cooking Club, which will pre-register your details, then visit a Matchbox store to collect your Card; OR
 - b. have previously provided their details for a Matchbox layby, which will pre-register your details, then visit a Matchbox store to collect your Card
7. Only individuals can apply for a Card. A Cardholder may hold 1 Card only.
8. A Cardholders Card is for use by the Cardholder only.
9. Matchbox reserves the right to change the Secret Cooking Club terms & conditions without notice to Cardholders. Please check the terms & conditions viewable at matchbox.com.au regularly for any changes. Continued use of the Secret Cooking Club Card will be deemed acceptance of those changes.
10. To use the Card, Cardholders must present their Card to staff every time you make a purchase at Matchbox. The current qualifying period runs from 6th May 2011 until 2nd November 2011 (Period).
11. For every \$500 that you spend during that Period, using your Secret Cooking Club Card, you will receive a \$25 voucher to spend in store.
12. Cardholders can check their spend progress during that Period by presenting their Card in store.
13. Reward vouchers (Vouchers) earned by Cardholders during the Period will be loaded onto their Card within a reasonable timeframe at the end of the Period. Cardholders will receive email notification of the voucher and it's amount.
14. Vouchers are redeemable by simply presenting your Card in a Matchbox store at the time of a purchase by the Cardholder.
15. Vouchers must be used by the notified expiry (6 months after issue). Vouchers are for use by the Cardholder only and not transferable for cash. Vouchers cannot be used for layby payments or in conjunction with any other offer.
16. We recommend that Cardholders add the email masterkitchen@matchbox.com.au to their email address book, to help prevent emails from Matchbox being filtered out as spam or junk. All notifications from Matchbox are sent by email. We take no responsibility for lost or misdirected emails.
17. Cardholders can access their Secret Cooking Club details to track spending, change personal details or check for unredeemed vouchers by visiting a Matchbox store and presenting their Card.
18. Matchbox holds and uses a Cardholder's personal information for the purpose of managing the Secret Cooking Club. Matchbox is bound by the Information Privacy Principles in the Information Privacy Act 2001 (Vic). All personal details of the entrants shall be stored and administered by Matchbox. A request to access/update/correct/cancel any information can be presented in a Matchbox store or by calling Head Office on 03 9528 5911 during business hours.
19. Matchbox is not responsible for stolen or lost Cards, including their fraudulent use or voucher redemption. The Cardholder must report a lost or stolen card to Matchbox Head Office immediately on 03 9529 5911. The Cardholders card will be cancelled and a new Card issued.
20. Matchbox shall not be liable in any way if advertised benefits or promotions are unavailable as a result of technical malfunction, operator fault, short supply from supplier(s) or errors from computer hardware or software.
21. To the greatest extent permitted by law, Matchbox and its associated companies, gives no warranty and shall have no liability in respect of goods or services provided to Cardholders.
22. Matchbox makes no warranty or representation as to the quality, suitability or merchantability of any goods or services offered as prizes as part of the Secret Cooking Club.
23. Matchbox may, at it's absolute discretion & without providing reasons, accept or refuse an application for a Card.
24. Cardholder rights are valid until terminated or cancelled by Matchbox (in its absolute discretion) or until the Cardholder notifies Matchbox that he or she wishes to terminate their card. This can be done in store or by calling head office on 03 9528 5911 or by mailing to Matchbox Head Office, Suite 2A, 28 Riddell Pde, Elsternwick, VIC 3185
25. For the avoidance of doubt, these terms & conditions supersede and replace any and all previous terms & conditions related to the Secret Cooking Club.